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Thursday, November 12, 2009

Curtis Krauel  
 Town of Palm Beach  
 360 S. County Road,  
 Palm Beach, FL 33480

**Subject: Business Agreement to Implement Comcate's Code Enforcement Manager (CEM) with optional GIS Module**

Dear Curtis,

We are pleased to have the opportunity to implement our Code Enforcement Manager (CEM) in the Town of Palm Beach, FL. Comcate developed its Code Enforcement web-based software building on the input of code enforcement officers and supervisors. CEM is designed to meet the Code Enforcement Department's unique workflow and automate many routine tasks. With CEM, daily tasks such as scheduling follow-up inspections, issuing notices of violations and administrative citations can be completed quickly and easily.

**Investment Summary**

Item	Implementation Fee (One Time)	Annual License Fee	Total
Code Enforcement Manager	2,993	4,493	7,486
CEM GIS Module	1,800	2,000	3,800
Inspections Module	No Charge	No Charge	-
Citizen Web Access for CE	1,000	1,500	2,500
<b>Total Year One</b>	<b>5,793</b>	<b>7,993</b>	<b>13,786</b>
<i>Incentive Discount if signed by 1/30/2010</i>	<i>(3,950)</i>		<i>(3,950)</i>
<b>Total Year One</b>	<b>1,843</b>	<b>7,993</b>	<b>9,836</b>
<b>Pro-Rated Feb 1, 2010 through September 2010</b>	<b>1,843</b>	<b>5,329</b>	<b>\$7,172</b>

The Town will be eligible for a significant incentive of \$3,950 if the agreement is signed by 1/30/2010.

Subsequent years are the Annual License Fee plus a modest cost of living increase not to exceed 5%.

**Included With Your Investment**

- Use of CEM by FIVE Code Enforcement officers ("Full Edit User") and ONE managers/supervisors ("Read-Only User"). Additional users can be accommodated by an addendum to the Agreement.
- Use of Inspections Module for Rental Inspections for Four Users
- Unlimited Citizen Web Access for Code Enforcement Requests
- Town-specific customizations to accommodate Town specific work flow of the application
- Unlimited forms from Comcate's form library
- Unlimited customer support and web training